



FAQs
Ireland v New Zealand 4 Day Test Match
27th May – 30th May
Stormont Cricket Ground

What you need to know if attending the matches

What are the dates and times of the match?

Ireland vs New Zealand Test Match

- The Ireland vs New Zealand 4-day Test match will start on May 27th
- The gates will open at 9.30am and the matches will commence at 11am each day.
- Lunch is scheduled to be at 13.30pm each day, with Teas scheduled
- The gates will close at 45mins after final ball

Where is the event taking place?

- This event will take place in The Ward, Stormont Cricket Ground, Belfast, Northern Ireland.

How do I get there?

- Enter via Upper Newtownards Road, BT4 3TA - See Cricket Ireland Signage

Is there parking available at the event?

- Free parking will be available on site (Enter via Newtownards Road)

What can I bring to the Match?

- A hat, sunscreen, sunglasses, rainwear, woolly jumper/fleece and, of course, your ticket
- Bring enough cash and/or a cash card (keep it safe!) – We do not have any cash machines on site. The onsite club bar and concession stands will accept cash payments.
- You will also need ID if you want to buy alcohol.
- Medication - If you need to bring medication with you, we recommend bringing a doctor's note or a prescription for it if it is not easily recognisable. We are not doctors, please be understanding if we question what you're bringing in as it is important to prevent drugs getting into the event.

What security measures are in place at the Match?

- There will be dedicated event security at the match with security at the entrances and around the ground in key areas.
- Security personnel will be performing bag searches at the entrance

Do not bring:

- Alcohol or illegal substances, if found with these you will be evicted from site.
- Standard compact cameras will be permitted, though you will not be able to take a camera with a lens longer than 6 inches. Video cameras are not permitted on site. Mobile phones that take videos are permitted.
- No Glass bottles or metal containers.
- Pyrotechnics or fireworks, flares, or smoke bombs.
- Tables; including stools, floor seating and shooting sticks; gazebos and parasols.
- The Event Authority reserves the right to refuse entry to any person carrying any items or substances that may be deemed offensive, disruptive or dangerous or likely to infringe any party's rights, safety or security or any other dangerous article not referred to above.

Is there a cash machine in the ground?

- There are no cash machines or cashback facilities on site.
- Card payments will be allowed at the ground.

Can I bring food and drink into the ground?

- You can take snacks and soft drinks into the match
- Please don't bring any alcohol or glass containers/bottles of any sort.

Can I smoke inside the ground?

- There is a No Smoking policy within the seating areas, please respect your fellow spectators. There is a designated smoking area in the concession area

Can I purchase alcohol on site?

- Yes, there will be alcohol sold at the ground.
- You may be asked for ID if purchasing alcohol at the bar, so please bring either a passport/photocard or age card.
- Cricket Ireland reserve the right to close the bar to the public at any time, if it deems there are safety or security concerns, or the operation of the bar creates a risk to public health
- There will be limits on the number of drinks each person can purchase

What Corporate Packages are available for the Match?

- Please contact brenda.hand@cricketireland.ie

Where can you purchase tickets for the Ireland v New Zealand Test Match?

- Tickets are available via <https://cricketireland.ie/tickets/>

- We advise you to purchase in advance as tickets may not be available for purchase on the day.

Can you collect tickets on the day of the Match?

- No, there will be no ticket collections at this event

Do Junior Ticket Holders need to be accompanied?

- Yes, all children under 16 must be accompanied by a parent/guardian and remain the sole responsibility of the parent/guardian throughout.

Does my baby/toddler require a ticket?

- Children under 2 can attend for free without a ticket. However, they are not entitled to a seat and must sit on the guardian's knee. Please note there is no specific buggy park area,

How can I purchase a Disabled Access Tickets?

- There are no disabled tickets as there are no stands in place for the series

What is the refund policy?

Should a day's play in a Test match or ODI event not go ahead due to weather, or less than a total of 9.5 overs are completed, a 100% refund of ticket price will apply. If more than 9.5 overs are played, no refund will apply.

This policy does not apply to Test Four Day ticket bundle where there are no refunds.

This policy does not apply to the final day of a Test match, where no refunds will be issued if play ends early on the final day and the match ends in a result - see your ticket for details.

No refund will be issued if a Match is completed early in the normal course of play. - Hospitality tickets are non refundable if there is no play.

Where are my seats?

- This match is general admission seating which means you are free to sit in any of the designated seating areas
- There is no assigned seating, so this will operate on a first come, first served basis. Chairs are available and will be left out for you.

What are the safety procedures at the Event?

- In the event of an emergency it may be necessary to evacuate the ground. Please listen to PA announcements and follow the direction of the Stewards in your area.
- Please do not leave your bags unattended in any part of the ground.
- We would like to remind all fans that entry on to the pitch before, during and following a match is strictly forbidden. Any entry on to the pitch is thus entirely at your own risk. According to the maximum extent permitted by the law, Cricket Ireland will not be liable for death, personal injury, loss or damage arising directly or indirectly from such entry

- Racist abuse and other gratuitously offensive abuse toward players, officials and other spectators are not part of the game and will attract the attention of Stewarts and the PSNI and will result in ejection from the ground.

Where can I find more information on the match?

- For regular updates please follow @irelandcricket on twitter or like Cricket Ireland on Facebook

Are there Baby Changing facilities on site?

- There will be disabled access Portaloos which will also function as baby changing units. These will be clearly marked on the day.

Can I bring my dog?

- Only guide dogs will be permitted on site.

Upcoming events

- Information regarding tickets for upcoming matches this summer will be made available on our newsletter, which you can sign up for here: <https://www.cricketireland.ie/about/subscribe>
- Full fixture list and dates available on www.cricketireland.ie