

FAQs Ireland v West Indies ODIs May 2025 Clontarf Cricket Club

What are the dates and times of the match?

- The Ireland men v West Indies Men will take place on May 21st; 23rd; 25th
- The gates will open at 9.30am and the matches will commence at 10:45am
 - There will be an innings break at approx 2.15pm
 - The gates will close at 45mins after final ball

Where is the event taking place?

• This event will take place in Clontarf Cricket Club, Castle Avenue, Clontarf East, Dublin 3, D03 K4K3, Ireland.

How do I get there?

The best way to get to the event is via public transport

- Spectators are advised to travel by public transport
- Enter via Castle Avenue, there is no onsite parking. Please be mindful of residents
- The Dublin Bus route 130 goes from Dublin City Centre to Castle Avenue search timetable here <u>130</u> Route
- The <u>DART</u> runs throughout the day to Killester Dart Station, which is located 8 minutes' walk from the ground

Is there parking available at the event?

• No, there will be no parking available onsite. Please do not park in such a way that might cause an obstruction to local residents.

PLEASE DO NOT ATTEMPT TO PARK ILLEGALLY IN AREAS SURROUNDING CLONTARF CRICKET CLUB, IN LOCAL ESTATES OR OUTSIDE LOCAL RESIDENCES. PARKING ENFORCEMENT RULES WILL BE IN OPERATION AND YOUR VEHICLE WILL BE CLAMPED OR TOWED.

What can I bring to the Match?

- A hat, sunscreen, sunglasses, rainwear, woolly jumper/fleece and, of course, your ticket.
- Bring enough cash and/or a cash card (keep it safe!) We do not have any cash machines on site. The onsite club bar and concession stands will accept card & cash payments.
- You may bring your own fold up/camping chair, but deck chairs are not permitted
- You will also need ID if you want to buy alcohol.
- Medication If you need to bring medication with you, we recommend bringing a doctor's note or a prescription for it if it is not easily recognisable. We are not doctors, please be understanding if we question what you're bringing in as it is important to prevent drugs getting into the event.

What security measures are in place at the Match?

- There will be dedicated event security at the match with security at the entrances and around the ground in key areas.
- Security personnel will be performing bag searches at the entrance

Do not bring:

- Alcohol or illegal substances, if found with these you will be evicted from the site.
- Standard compact cameras will be permitted, though you will not be able to take in a camera with a lens longer than 6 inches. Video cameras are not permitted on site. Mobile phones that take video are permitted, but love streaming of the event from your phone is prohibited
- No Glass bottles or metal containers.
- Pyrotechnics or fireworks, flares or smoke bombs.
- Tables; including stools, floor seating and shooting sticks; gazebos and parasols.
- The Event Authority reserves the right to refuse entry to any person carrying any items or substances that may be deemed offensive, disruptive or dangerous or likely to infringe any party's rights, safety or security or any other dangerous article not referred to above.

Is there a cash machine in the ground?

- There is no cash machine or cash back facilities on site.
- Card payments will be taken in the bar area, but some vendors may be cash only.

Can I bring food and drink into the ground?

- You can take snacks and soft drinks into the match.
- Please don't bring any alcohol or glass containers/bottles of any sort.

Can I smoke inside the ground?

• There is a No Smoking policy within the seating areas, please respect your fellow spectators. There is a designated smoking area in the concession area

Can I purchase alcohol on site?

- Yes, there will be alcohol sold in the club bar at the ground.
- You may be asked for ID if purchasing alcohol at the bar so please bring either a passport/photocard or age card.
- Cricket Ireland reserves the right to close the bar to the public at any time, if it deems there are safety or security concerns, or the operation of the bar creates a risk to public health
- There will be limits on the number of drinks each person can purchase

What Hospitality Packages are available for the Match?

• Hospitality packages are available on www.cricketireland.ie/tickets

Where can you purchase tickets for other Ireland cricket matches?

• Tickets can be bought at www.cricketireland.ie

Can you collect tickets on the day of the Match?

• No, there will be no ticket collections at this event

Do Junior Ticket Holders need to be accompanied?

• Yes, children under 16 must be accompanied by a parent/guardian and remain the sole responsibility of the parent/guardian throughout.

Does my baby/toddler require a ticket?

• Children under 2 can attend for free without a ticket. However, they are not entitled to a seat and must sit on guardian's knee. Please note there is no specific buggy park or storage area, and buggies cannot cause disruption to other spectators.

How can I purchase a Disabled Access Tickets?

Please contact tickets@cricketireland.ie

What is the refund policy?

For T20Is - in the event that the match is affected by weather, 100% refund of the ticket purchase price, excluding handling charges, will be made if less than 5.5 overs have been played. In no other circumstances can money be refunded. Handling/Booking fees will not be refunded. The refund policy outlined above does not apply for lost or unused tickets.

Ticket holders who have purchased their tickets by credit or debit card will receive a credit for the purchase price within 8-14 working days.

Where are my seats?

- This match is general admission seating which means you are free to sit in any of the designated seating areas
- There is no assigned seating so this will operate on a first come, first served basis. Public seating is on fold out chairs around the ground.

What are the safety procedures at the Event?

- In the event of an emergency it may be necessary to evacuate the ground. Please listen to PA announcements and follow the directions of the Stewards in your area.
- Please do not leave your bags unattended in any part of the ground.
- We would like to remind all fans that entry on to the pitch before, during and following a match is strictly forbidden. Any entry on to the pitch is thus entirely at your own risk. According to the maximum extent permitted by the law, Cricket Ireland will not be liable for death, personal injury, loss or damage arising directly or indirectly from such entry
- Racist abuse and other gratuitously offensive abuse toward players, officials and other spectators are not part of the game and will attract the attention of Stewarts and the Gardaí and will result in ejection from the ground.
- Venue rules and Cricket Ireland ground regulations are posted in and about the venue, and are available here

Where can I find more information on the match?

• For regular updates please follow @irelandcricket on twitter or like Cricket Ireland on Facebook

Are there Baby changing facilities on site?

• There will be disabled access Portaloos which will also function as baby changing units. These will be clearly marked on the day.

Can I bring my dog?

• Only guide dogs will be permitted on site.

Upcoming events

- Information regarding tickets for upcoming matches this summer will be made available on our newsletter, which you can sign up for here: https://www.cricketireland.ie/about/subscribe
- Full fixture list and dates available on www.cricketireland.ie