

# How To Contact Support

1 Log in to your Sport80 Admin Account.

The screenshot displays the Sport80 Admin Account interface for the CI Test Club. On the left is a navigation sidebar with the Cricket Ireland logo and various menu items including Test Club, Account, Members, Teams, Purchase History, Admin, Queued Reports, Validation, Events Admin, Finance Admin, List Admin, Affiliations, and Club Membership Admin. The main content area is divided into several sections: a top navigation bar with a search field; a central profile card for 'CI Test Club' with the email 'liam.foulkes@cricketireland.ie' and an 'Edit Profile' button; a list of 'ACTIVE ROLES' showing Emma Butler and Liam Foulkes as 'Club Super Admin'; an 'Information' section for the 'PRIMARY CONTACT' with contact details and a 'Club Super Admin' role; and a 'GENERAL INFORMATION' section at the bottom showing the address 'Unit 15c Kinsealy Business Park, Kinsealy'.

## 2 Scroll down to the very bottom of the page.

The screenshot shows a web application interface. On the left is a navigation menu for 'CI Test Club' with options: Account, Members, Teams, Purchase History, Admin, Queued Reports, Validation, Events Admin, Finance Admin, List Admin, Affiliations, and Club Membership Admin. The main content area displays the club's profile, including a 'PRIMARY CONTACT' section with a blurred image and 'Club Super Admin' role, a 'GENERAL INFORMATION' section with the address 'Unit 15c Kinsealy Business Park, Kinsealy, Dublin, Republic of Ireland, K36CD70', and an 'ADDITIONAL INFORMATION' section showing 'Club Affiliation' as 'Current' and 'Type' as 'North-West Cricket Union'. The footer contains the Cricket Ireland logo, address, copyright notice, and a 'Contact Support' button highlighted with a pink circle.

## 3 Click "Contact Support"

This screenshot is identical to the previous one, showing the club profile page for 'CI Test Club'. The 'Contact Support' button in the footer is highlighted with a pink circle, indicating the next step in the process.

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You can also ask for support if you have trouble logging in, or signing up for an event or club.



The screenshot shows a 'Sign in' form on the right side of the page. The form includes a 'Sign in' button, a 'Forgot password?' link, and a disclaimer: 'By continuing you are agreeing to our Terms & Conditions and Privacy Policy'. The background image shows a cricket player in a batting stance on a field.

CRICKET IRELAND, 15C KINSEALY BUSINESS PARK, KINSEALY, CO DUBLIN. K36 YH61  
VIEW OUR [TERMS & CONDITIONS](#), [PRIVACY POLICY](#) AND [COOKIE POLICY](#)

POWERED BY SPORT:80

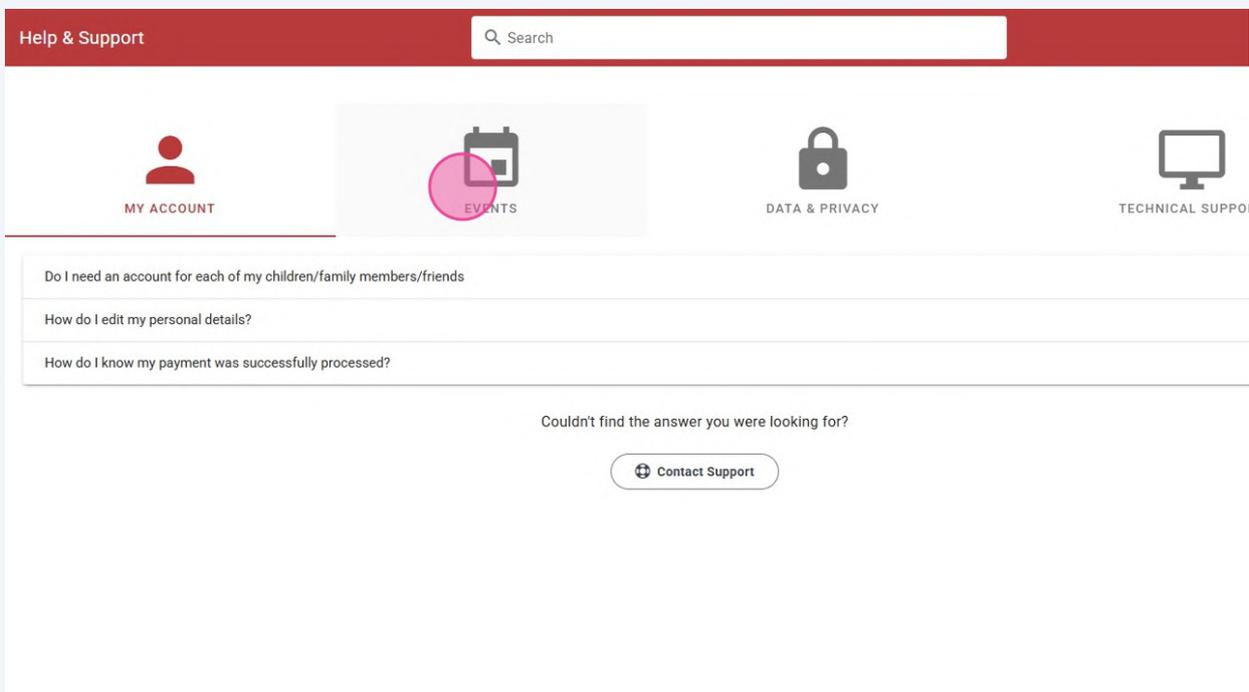
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Contact Support

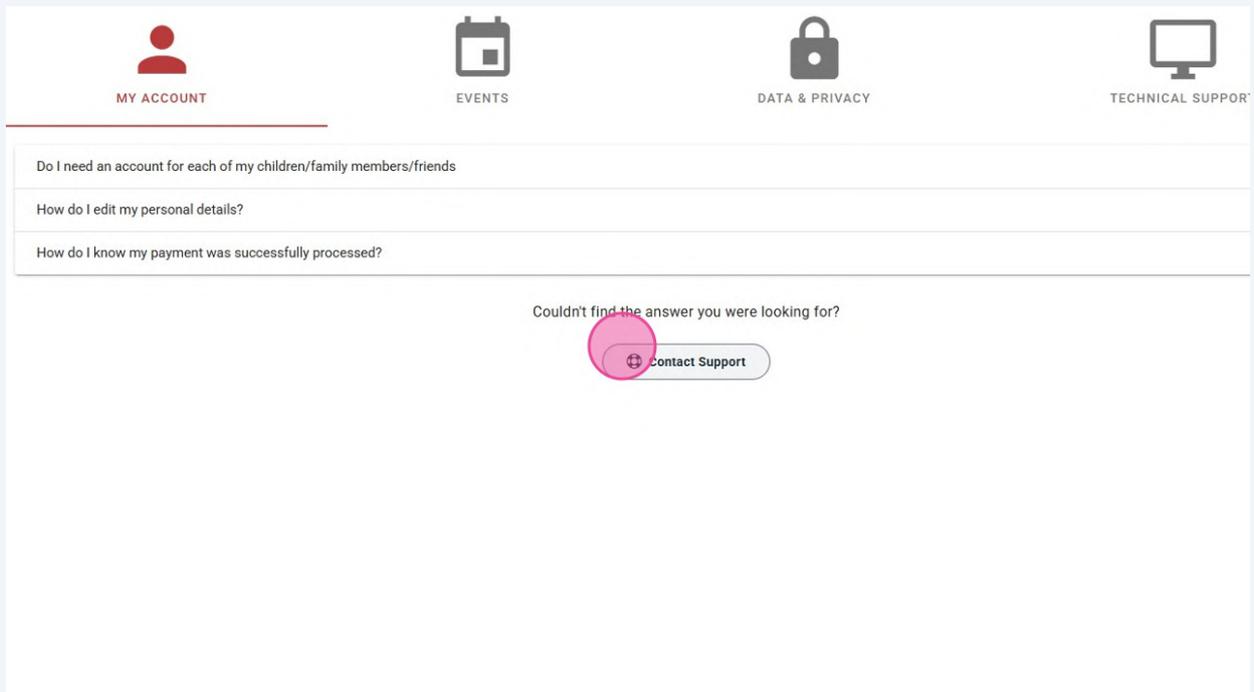
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This opens our Zendesk portal where you can view FAQs for My Account, Events, Data and Privacy and technical support.

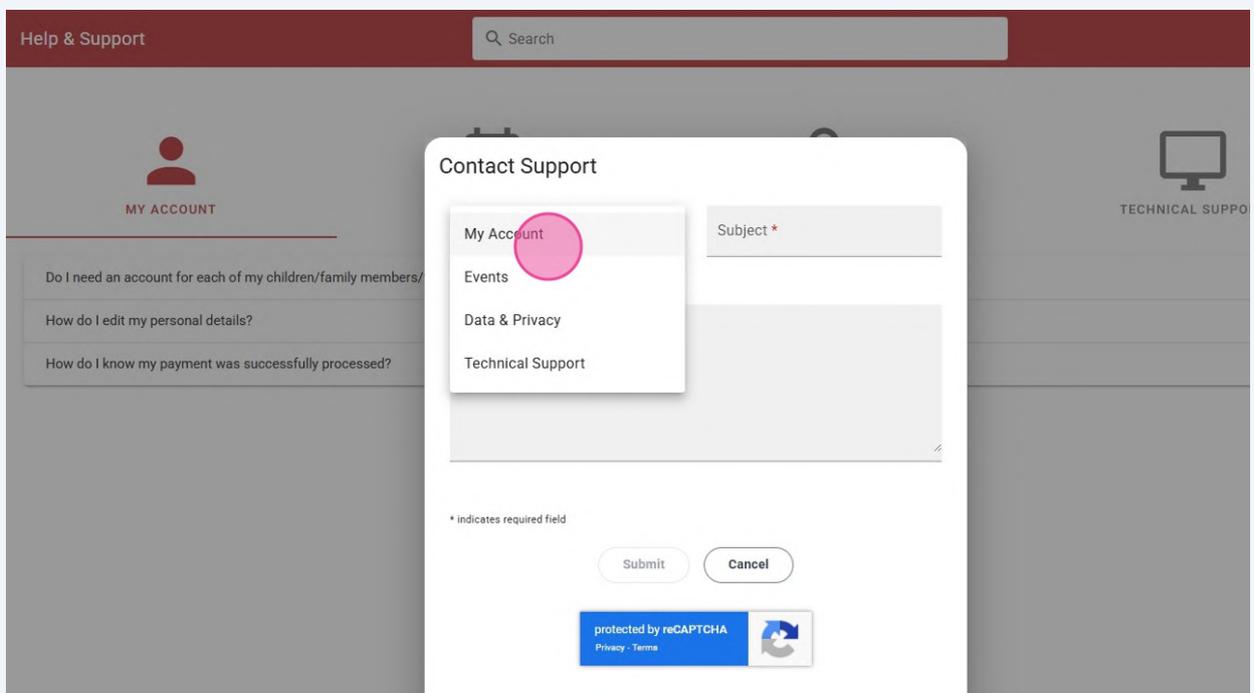


The screenshot shows the 'Help & Support' portal. It features a search bar at the top, a navigation menu with icons for 'MY ACCOUNT', 'EVENTS', 'DATA & PRIVACY', and 'TECHNICAL SUPPORT', and a list of frequently asked questions. The 'EVENTS' icon is highlighted with a pink circle. Below the list of questions is a 'Contact Support' button.

6 If your question is not in the FAQs, scroll down and select 'Contact Support' again.



7 Pick a category from the drop down list.



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Add a "Subject \*" field, write your message and click submit.

The image shows a 'Contact Support' form overlaid on a blurred background. The form has a title 'Contact Support' at the top. Below the title, there are two input fields: 'Category \*' with a dropdown menu showing 'My Account', and 'Subject \*' which is highlighted with a pink circle. Below these is a large text area for 'Message \*'. At the bottom of the form, there are 'Submit' and 'Cancel' buttons, and a reCAPTCHA widget with the text 'protected by reCAPTCHA' and 'Privacy - Terms'.